



## GENERAL CONDITIONS OF USE OF THE WEBSITE

These General Conditions of use govern access to the website and platform [www.flowdrone.com](http://www.flowdrone.com) and the services made available through the website itself, regulating the proper use.

The use of the website and the services contained therein implies full acceptance by the User of these General Conditions of use, which are considered binding. If the User does not intend to accept these Conditions and to comply with the applicable regulations, he/she is invited not to make any registration and not to use the services provided by the website.

Flowdrone S.r.l. may modify periodically, if it deems it appropriate, these General Conditions of use, publishing on the website the updated version of the same; the User is invited to consult them regularly. The use of the website and the services after the date on which these changes were made implies acceptance by the User of the updated version of the General Conditions of use. If the User does not agree to these changes, please do not use the website.

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### 1. SOCIETY.

1.1. The website and its contents are conceived, managed and administered by Flowdrone S.r.l. (VAT 09994870963) having its registered office in Via Melchiorre Gioia n. 66, 20125 – Milano (MI).

### 2. REGISTRATION AND SUBSCRIPTION OF SERVICES.

2.1. The services provided by the website are not intended for use by persons under the age of eighteen (18) years (or under the law of their country). If you are under the age of eighteen (18) years, please do not register for or subscribe to any services. If Flowdrone S.r.l. becomes aware of the fact that you are under eighteen (18) years of age or under the age of majority in your country (or you have voluntarily misrepresented your age during the registration process), will immediately cancel your registration or subscription and stop providing the Services.

2.2. You may register for or subscribe to the services available from time to time on the website.

2.3. At the time of registration or subscription to services, the User is required to provide accurate and truthful information. The User undertakes to promptly inform Flowdrone S.r.l. in the event of any changes in the information provided at the time of registration or subscription in order to guarantee that the same User can receive the messages sent by Flowdrone S.r.l. avoiding

that such messages are erroneously transmitted to third parties.

2.3. If the User is registered to a service that requires prior authentication (for example an account), the User agrees to notify Flowdrone S.r.l. immediately if he suspects that there has been unauthorized access to his account or that his password has been hacked. The responsibility deriving from the use of the account remains exclusively with the User, provided that such use is attributable to the User or derives from the User's failure to adopt adequate password protection measures.

2.4. In case of violation by the User of the provisions contained in the General conditions of use, Flowdrone S.r.l. will be entitled to cancel the User's registration or subscription, block his account and/or deny, limit, suspend or revoke the User's access to the website and services.

### 3. DURATION AND TERMINATION.

3.1. The User's registration on the website, or his subscription to one or more services, will be effective from the moment the relevant procedure is completed.

3.2. These General conditions of use, and any subsequent versions of the same that may be published on the website, will be effective for the entire period in which the User uses the website or services.

3.3. The User has the right to withdraw freely and at any time from the registration to the website or from the subscription of a service, without having to justify the reason; to exercise this right the user must send an e-mail to [help@flowdrone.com](mailto:help@flowdrone.com). Flowdrone S.r.l. undertakes to give confirmation to the User of the withdrawal from the registration or subscription.

Flowdrone S.r.l. has the right to terminate or suspend at any time the User's registration or subscription to a service by the User, with immediate effect and at its own discretion, in the event of serious breach by the User of the provisions contained in the General conditions of use, without prejudice to any other right of law. Flowdrone S.r.l. will inform the User of the termination or suspension, as the case may be, by means of a communication transmitted by e-mail or by mail. The User's registration or subscription will be disabled.

### 4. INDUSTRIAL AND INTELLECTUAL PROPERTY RIGHTS.

4.1. The material and information present on the website, in whole or in part, are the property of Flowdrone S.r.l. All rights on them, internationally, are reserved. This material has informative and/or promotional purposes.



4.2. It is not allowed to carry out, in any form and/or with any modality and for any purpose, even partially, any of the following operations concerning the website, any material present on the website or related software: reproduce (except for the reproduction for personal and non-commercial use), publish, disclose, transmit, make available to the public, republish, distribute, display, remove, delete, add, or otherwise modify, create and/or use derivative works or however inspired, sell or take part in any way in the sale. Downloading or copying, where authorized in writing by Flowdrone S.r.l., does not imply the purchase by the User of any right, title, or interest in the material or software.

## 5. LINKS TO OTHER WEBSITE.

5.1. The website may contain links to other websites. Flowdrone S.r.l. does not exercise any control over them and is not responsible, nor can be called to account, for the accessibility of third-party websites or their content.

5.2. The presence of links to other websites, as well as the presence of references to information, products or services of third parties in the links to the site, does not constitute approval, in any way and under any circumstances, by Flowdrone S.r.l., of the aforementioned websites, information, products or services, nor can it be interpreted as such. Any questions or comments concerning the websites in question must be addressed to the operators of the same.

5.3. Except with the prior written consent of Flowdrone S.r.l., the User is not authorized to framing the website in other websites nor to creating links to any part or page of the website and/or to the material or any part of it.

## 6. WARRANTY EXCLUSION AND LIMITATIONS OF LIABILITY.

6.1. The website, its contents and services are provided free of charge on an "as is" basis. Flowdrone S.r.l. does not give any warranty in relation to the website, its content or services, such as - by way of example but not limited to - any warranty of continuity and absence of interruptions or errors in operation, protection against harmful programs (such as viruses, bugs, malware or similar), suitability for certain purposes, and indeed expressly excludes any warranty in this sense.

6.2. As the services are offered free of charge Flowdrone S.r.l. makes every effort to ensure that the information made available through the website is accurate and up-to-date. However, Flowdrone S.r.l. cannot in any case guarantee the accuracy of such information nor that such information is free from errors or omissions and expressly excludes any guarantee or liability in this sense. Flowdrone S.r.l. reserves the right to update and/or

modify the content of the website at any time without notice and without incurring any liability.

6.3. The User is responsible for evaluating the information and content of which he/she becomes aware through the website. The use of the website implies the assumption of all related risks and the User assumes all responsibility for any interruptions in its use, loss of data and costs related to the assistance and maintenance of hardware and/or software used in connection with the website.

6.4. The User agrees to exonerate as of now Flowdrone S.r.l. from any responsibility for any reason whatsoever, for any possible damage, including, by way of example and without limitation, any direct or indirect damage of any kind, loss or expense, which are due to, or in any case consequent to, the use of the website, the services, the contents of the website or related to it, of any linked websites or their use as well as the lack of possibility for anyone to make use of them, or linked to any malfunction, error, omission, interruption, defect, delayed operation or delayed transmission, computer virus or line or system malfunction, even in the hypothesis that the subject was aware of the possible occurrence of such damages, losses or expenses.

## 7. INDEMNITY.

7.1. The User agrees to indemnify and hold harmless Flowdrone S.r.l., from any loss, liability, claim or legal demand that is made by a third party and due to the use by the User of the website and services, or otherwise arising from them, in violation of the General conditions of use.

## 8. APPLICABLE LAW AND JURISDICTION.

8.1. The General conditions of use, as well as any non-contractual obligation arising from them or related to them, are governed by Italian law and must be interpreted in accordance with it (excluding the rules of international private law), without prejudice to the application of mandatory rules of the place of residence of the User. All disputes arising out of, or relating to the General conditions of use or any non-contractual obligation arising out of or relating to them, will be referred exclusively to the Italian courts or the courts of the User's place of residence if required by a mandatory provision of the applicable law.

## 9. PROTECTION OF PERSONAL DATA.

9.1. The User, before uploading or providing personal data on the website, must necessarily read the privacy policy loaded on it.